

Position: Volunteer

Date: Various dates throughout the year

Time: Afternoons and Evenings

Location: University of Manitoba Wayne Fleming arena 109 Sidney Smith St

The Winnipeg ICE is looking for game night volunteers to help in various positions. The Winnipeg ICE are one of 22 member clubs in the Western Hockey League (WHL). The ICE are one of six teams playing out of the WHL's East Division. The WHL consists of 17 clubs located in Western Canada and five in the U.S. Pacific Northwest. The WHL is a member of the Canadian Hockey League and has been a supplier of talent for the National Hockey League for over 50 years. The WHL is also the leading provider of hockey scholarships, with over 350 graduates each year receiving WHL Scholarships to pursue a post-secondary education of their choice.

Game night volunteers help in various positions such as ushers, ticket scanners, greeters, promotions, kid's zone, and much more. Volunteers' mission is to encourage and create a positive fan experience for all fans entering the ICE arena by providing excellent knowledge, professional customer service, and an inclusive and welcoming environment.

Duties:

- Ticket scanning
- Greeting fans
- Handing out giveaways
- Answering fans questions
- Guiding fans throughout the arena (seats, washrooms, concession stands, and retail)
- Ensuring fans are not walking down the aisles while play is on and not banging on the glass.

Requirements:

- Be 13 years of age or older
- Find your own transportation to and from games

Skills Required:

- Professional attitude and communication
- Outgoing personality
- Work well in a fast-paced team environment
- Interest in hockey

Skills Gained:

- Leadership
- Communication and interpersonal skills
- Problem-solving
- Time management
- Teamwork

What we offer:

- Tickets to various games throughout the season
- Water and snacks in the break room on games days
- 2 Volunteer appreciation events throughout the season
- Volunteer of the game honorarium (posted on the jumbotron and on social media, if you are not comfortable with this, let staff know and we will not show/post your picture)

If you would like more information on volunteering, please contact melissa@50below.ca